

# Randy A. Bradshaw

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## Objective

**Management position with retail business that appreciates experience, loyalty and dedication.**

## Summary of qualifications

Over 30 years experience encompassing all aspects of the retail grocery business, I have amply and continually demonstrated my capacity to meet or exceed expectations in all areas including:

- Responsible for opening new, flagship Whole Foods Store in Trolley Square
- Deftly & seamlessly stepping up to successfully assume role of Whole Foods store director when previous director abruptly quit
- Repeatedly demonstrating my ability to rally and lead my Whole Foods team, by direction and example, generating both loyalty and respect
- Long-standing history of established ability to provide world-class customer service and to convey and reinforce this critical skill set to Team Leaders and Team Members
- Assist Team Leaders in reaching their full potentials to assure ongoing store operations according to company standards
- Proven, high personal standards of ethics, honesty, trust, accountability and respect for self, customers, subordinates and superiors
- Delegation of hiring, training, supervision and development of Team Members and Team Leaders
- Management of store financials and accountability for total store profit & loss
- Maintaining protection and safety of customers, staff, equipment, facility and company assets
- Timely implementation of new company and/or store initiatives
- Possession and utilization of personality attributes that are well suited to cultivation of customer, Team Member and Team Leader loyalty
- Multi-tasking including organizational, prioritization and delegation skills
- Effective communication
- Adept in use of Microsoft Word, Excel and Outlook Programs

## Professional experience

2008-2012                      Whole Foods                      Salt Lake City, UT  
**Store Team Leader**

2005 – 2008                      Wild Oats/Whole Foods                      Salt Lake City, UT  
**Assistant Store Team Leader**

2004 – 2005                      Wild Oats                      Sugarhouse, UT  
**Service Manager**

2003 – 2004                      Wild Oats                      Park City, UT  
**Assistant Service Manager**

1979 - 2003                      Dan's Foods                      Park City, UT

**Store Director**

- Responsible for total operation of high volume retail location including hiring, training, supervising, control of labor, on-site human resources.
- Directly and intimately involved with creation and opening of a 55,000 sq. ft. store located in Park City, Utah
- Responsible for leading a retail team that generated \$400,000.00 in revenue per week during peak season.
- Adept at handling staffing demands associated with an area with low unemployment rate and high competition for attracting employees.
- Solely responsible for control of overages, shortages and shrinkage.

**Education:**

Business Administration                      Westminster College, Salt Lake City, UT

**References:**

Available upon request